

motel idéa

comfort style elegance



Cancellation policy

It is possible to cancel a reservation up to 24 hours prior to your arrival booking date (3 PM). Any cancellation request which is received after this 24-hour period is subject to a cancellation fee of one full-night's stay at the rate of the reserved room(s).

This cancellation fee will be charged on the credit card account used at the time of the reservation.

As a guarantee, there will be a pre-authorization amount charged to the credit card on the morning of the booked arrival date.



Reservation policy (required deposit)

Upon registration, the reception desk will charge a pre-authorization amount of \$200 as per the non-smoking policy (which applies only to non-smoking rooms with guarantee deposit). This pre-authorization amount will be refunded at checkout, after confirmation that there are no signs of smoking material or odours in the room, as well as no evidence of damage to the room.



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